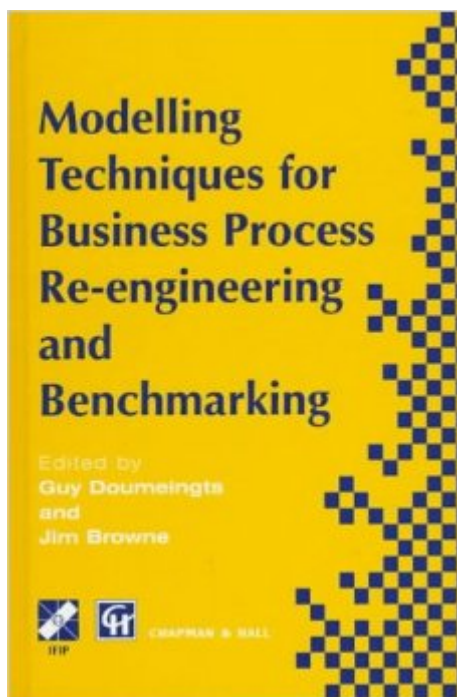


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Modelling Techniques For Business Process Re-engineering And Benchmarking (IFIP Advances In Information And Communication Technology)



Synopsis

Today enterprises must strive to improve their competitiveness in a changing environment. To reach this objective it is necessary for companies to evaluate their performances and to combine modelling, business process re-engineering and benchmarking techniques. This book demonstrates the successful combination and implementation of these various techniques.

Book Information

Series: IFIP Advances in Information and Communication Technology

Hardcover: 395 pages

Publisher: Springer; 1997 edition (February 28, 1997)

Language: English

ISBN-10: 0412789108

ISBN-13: 978-0412789106

Product Dimensions: 6.1 x 1 x 9.2 inches

Shipping Weight: 1.4 pounds (View shipping rates and policies)

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